



## PREVENTATIVE SAFETY MEASURES TO PROTECT AGAINST THE SPREAD OF CORONAVIRUS – SWIMMING CRASH COURSES

In order to protect our customers and staff, Melbourn Sports Centre will be following certain extra procedures on top of those already in general operation at the facility to ensure the best possible preventative safety measures against COVID-19 (coronavirus).

As part of these efforts, we kindly request that all users of the centre and any activities run by MSC adhere to the below.

Before your visit, please note:

- In line with the government's current safety procedures for children's group activities, **crash course groups will need to be of limited number and all courses pre-booked.** We will be operating on a first come, first served basis. Application forms and other relevant documents will be dealt with via online/digital means, to avoid hand-to-hand contact via paper documentation.
- Spaces will need to be pre-booked and paid for in advance, to mitigate personal contact at Reception between staff and customers. If your child is unable to attend a session due to illness, we will credit or refund you for this missed session. Please note – no 'drop-in' bookings will be allowed.
- Please arrive for your crash course ready changed and showered.
- Only one parent or guardian for each child or children of the same family attending should bring the children to the centre, and collect them at the appropriate times. **Please avoid arriving too early;** queuing or waiting around the centre must be avoided to ensure safe social distancing measures are maintained.
- If you or anyone you are responsible for shows any signs of infection for COVID-19, such as high temperature, headaches, continuous cough, change to sense of taste or smell, please DO NOT come to the centre. A credit or refund for the missed session will be applied.
- PLEASE ALSO NOTE – if you, your child or anyone within a fixed group tests positive for the virus, there is a possibility that that group may be asked by the government Track & Trace system to self-isolate for a period of 7-14 days, and will therefore not be allowed to attend activities at the centre. If this situation does arise, all missed sessions will be credited or refunded.

During your/your child's visit:

- Users must maintain the government-set **social distancing** measures at all times.
- Please follow all directional changes within the centre, as indicated by signage, arrows and floor markings etc.
- Please adopt a policy of frequent hand-sanitising, and make use of the hand sanitisers provided at various points throughout the centre and additional settings, such as Melbourn College Sports Hall and Dance Studio.
- Any spectating will be strictly limited, in line with government regulations. We therefore ask that parents/guardians of children over the age of 8 drop children at the centre and either wait in their car or return at the appropriate time to collect children after the session is complete. Viewing for children under 8 will be strictly limited; please report to Reception if wishing to stay and spectate, so that staff can direct you to selected, designated seats. Social distancing rules must at all times be maintained, so please keep to your designated seat!
- Changing rooms will only be available for after-swim use. Cubicle showers and limited lockers will be available on a rota system, to enable safe distancing measures and proper cleaning between use. Allowable users of changing rooms is limited, so please get dried and changed as quickly as possible.
- You/Your child must adhere to all directions as indicated and instructed by centre staff, for the safety of all. Anyone not doing so will be asked to leave the premises. Any minor whose behaviour is considered as excessively inappropriate with respect to the above COVID-19 measures will be safely isolated from the group and the parent/guardian informed so that they can arrange collection of their child.

Please also note that we at MSC will:

- Ensure that all our staff are familiar with, and enforce where necessary, all preventative measures to help keep the centre and anyone within it safe.
- Maintain a safe social distance.
- Keep the centre well aired and ventilated.
- Use a tissue if we cough or sneeze, and dispose of this immediately and safely.
- Carry out extra cleaning tasks, targeting all touch points including equipment and surfaces, to ensure the centre is as clean as possible.



- In the event of an emergency, we will care for you as normal, but will employ a face mask for close contact in first aid situations.

We will continue to keep you updated on government guidelines and safety measures as and when they change. In the meantime, we thank you for your support and custom. Take care and stay safe!

The MSC Team

**Be Active Melbourn Limited**  
**The Moor**  
**Melbourn**  
**Royston**  
**Hertfordshire**  
**SG8 6EF**

**Tel: 01763 263313**  
**[info@mc-sport.co.uk](mailto:info@mc-sport.co.uk)**  
**[www.mc-sport.co.uk](http://www.mc-sport.co.uk)**